International Civil Aviation Organization

ELECTRONIC BULLETIN
For information only

EB 2021/018   18 May 2021

THE ICAO YEAR OF SECURITY CULTURE 2021
GLOBAL PROMOTION AND SUPPORT TOOLS

1.   Assembly Resolution A40-11 adopted by the 40th Session of the ICAO Assembly highlighted the importance of a strong security culture in aviation. The Assembly recommended that the International Civil Aviation Organization (ICAO) continue work on the development of tools to enhance security awareness and security culture, making it a priority and designating 2020 as the **ICAO *Year of Security Culture*** (YOSC). With the COVID-19 pandemic severely impacting aviation in 2020, the ICAO Council decided to defer the YOSC to 2021.

2.   As the success of the YOSC requires a combined global effort, ICAO State Letter AS8/23 – 20/125 (dated 13 November 2020) encouraged States, in collaboration with industry and other organizations, to support the following priority activities:

   a) security culture communication strategies, plans and airport campaigns to raise security awareness in aviation;
   b) promotion of a positive security culture in the greater aviation community, where security is everyone's responsibility; and
   c) training and tools to support the development of an effective and sustainable security culture in aviation operations across the world.

3.   The ICAO Security Culture website *(www.icao.int/Security/Security-Culture/Pages/default.aspx)* contains further information on the YOSC and free downloadable resources in all ICAO languages, for example: YOSC email signature blocks, banners, editorials and presentations. There is also a YOSC Support Document outlining practical actions that entities can take in support of the YOSC.

4.   The ICAO Security Culture website also contains a variety of security culture resources and material from ICAO, States and industry. This includes guidance documents, videos, toolkits, self-assessment questions, training links and articles on promoting the benefits of a strong and sustainable security culture in aviation. The aviation community is encouraged to explore the website and its features to help promote the YOSC.

Enclosure:
   YOSC Support Document

Issued under the authority of the Secretary General

Suggestions on what entities could do in support of the *ICAO Year of Security Culture 2021 (YOSC)*. Entities are free to select suggestions and tailor messages for recipients as applicable.

1. **YOSC promotion**: digital promotion of the YOSC through local websites, social media outlets, blogs, newsletters and e-mail signature blocks[1].

2. **Meetings, seminars, webinars and conferences**: the inclusion of the YOSC as an agenda item in local/regional meetings and events, alongside active participation in those events.

3. **ICAO Security Culture website**: promotion of the ICAO Security Culture website[2], with the aviation community encouraged to explore the website's features and tools. Entities can also share their security culture best practices for uploading e.g. articles, videos, training links and leaflets. Best practices, ideally in the six working languages of ICAO, should be sent to yosc@icao.int.

4. **Self-assessment of Security Culture**: support for aviation entities to do a self-assessment of their security culture. The ICAO Security Culture website has 20 questions[3] (translated in the six working languages of ICAO) to help assess if an effective security culture exists in an organization.

5. **Guidance and support**: general assistance to support an effective security culture in aviation. For example:
   a) high-level endorsement of policies, mission statements and procedures that define an effective security culture;
   b) the development of local security culture programmes and campaigns;
   c) display material that highlight the importance of security; and
   d) the establishment of a framework that affords protection to reports and their sources when reporting suspicious behaviour or lapses in airport security.

6. **Material**: the development and sharing of security culture guidance/handbooks. Material can be uploaded on to the ICAO Security Culture website and included in the next edition of the YOSC Newsletter[4].

7. **Training:** delivery of security culture training and continuous learning activities for staff and/or encouraging sign up to the **ICAO Security Culture Workshop[5]** (interest to be expressed to isd@icao.int).

8. **ICAOTV**: encouraging entities to sign up to ICAOTV and follow all the security channels.

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[1] www.icao.int/Security/Security-Culture/Pages/Promotion.aspx
[2] www.icao.int/Security/Security-Culture/Pages/default.aspx
[3] www.icao.int/Security/Security-Culture/Pages/State-self-assessment.aspx
[4] www.icao.int/Security/Security-Culture/Pages/Newsletter.aspx
[5] www.icao.int/Security/Security-Culture/Pages/Training.aspx